

Blue 20/20 is administered by EyeMed Vision Care[®], an independent company.

Vision care service	In-network member cost	Out-of-network reimbursement ¹
Comprehensive eye exam	\$20 copay	up to \$50
Contact lens fit and follow-up²	up to \$40 10% off retail price	n/a n/a
Retinal imaging	up to \$39	n/a
Enhanced Diabetes Eye Care Benefit³ For members diagnosed with type 1 or type 2 diabetes	Paid in full: up to two diabetic eye exams and diagnostic testing every 12 months	n/a
Frames	\$130 allowance, then additional 20% off balance	up to \$74
Standard plastic lenses		
• Single vision	\$25 copay	up to \$42
• Bifocal	\$25 copay	up to \$78
• Trifocal	\$25 copay	up to \$130
• Lenticular	\$25 copay	up to \$130
• Standard progressive lens	\$90 copay	up to \$140
• Premium progressive lens tier 1–tier 3	\$110–\$135 copay	up to \$196
• tier 4	\$90 copay, then 80% of charge less \$120 allowance	up to \$196
Lens options²		
• UV treatment	\$15	n/a
• Tint (solid and gradient)	\$15	n/a
• Standard plastic scratch coating	\$15	n/a
• Standard polycarbonate	\$40	n/a
• Standard polycarbonate for covered dependents under age 19	Paid in full	up to \$26
• Standard anti-reflective coating	\$45	n/a
• Premium anti-reflective coating	\$57–\$68	n/a
• Photochromic/Transitions [®] plastic	\$75	n/a
• Polarized	20% off retail price	n/a
• Other add-ons	20% off retail price	n/a
Contact lenses⁴		
• Conventional	\$130 allowance, then additional 15% off balance	up to \$104
• Disposable	\$130 allowance	up to \$104
• Medically necessary	Paid in full	up to \$210
Frequency		
• Exam	once every 24 months	
• Lenses for frames or one order of contact lenses	once every 12 months	
• Frames	once every 24 months	

Additional in-network savings and discounts

40% OFF	a complete second pair of glasses
20% OFF	non-prescription sunglasses
15% OFF	retail price or 5% off promotional price for laser vision correction through U.S. Laser Network

Customer service:
1-855-875-6948
To locate an in-network provider, visit
blue2020ma.com.*

*Registration not required to search for providers.

Save on hearing exams and hearing aids

Offered by Amplifon Hearing, an independent company.

To learn more about the savings available, visit
amplifonusa.com/blue2020.

Call **1-866-921-5367** to get started.

Choose from thousands of independent and retail providers including:



For costs and further details of the coverage, including exclusions, please refer to your member booklet.

1. Your actual expenses for covered services may exceed the stated out-of-network amount.
2. Indicates a service that is a discounted arrangement as part of your vision plan.
3. Consult with your eye care provider.
4. Discount applies to materials only and not fittings for contact lenses.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call the EyeMed Network/Patient Services number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de EyeMed Network/Servicio al Paciente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se você não fala inglês, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para a EyeMed Network/Serviços ao Paciente usando o número no seu cartão de ID (TTY: 711).



For All Your Vision Needs

Whether you want to save on eyeglasses and contacts, find an eye doctor, or learn how to keep your eyes healthy, blue2020ma.com has you covered.

Once you're registered on blue2020ma.com, you'll find tools and information to serve your vision needs.

Find an Eye Doctor

Search for an in-network eye doctor or optician near you by entering your zip code and clicking **Get Results**. You don't need to register or log in to search for an eye doctor. Simply select the appropriate **Provider locator** button at the bottom of the page and begin your search.

View Your Benefits

See vision benefit information, plan details, and claim status for you and dependents under age 18.*

Vision Wellness

Learn how you can keep your eyes in good health with resources on eye exams, disease awareness, choosing the perfect eyewear, and more.

Help and Resources

Access the tools and resources to help you get the most out of your Blue 20/20 membership, such as FAQs, out-of-network claim forms, and an option to print replacement or additional ID cards.

Savings and Rebates

Take advantage of exclusive savings, discounts, and rebates on vision care and services on the **Special Offers** page.

Register for an Account Today

Creating your blue2020ma.com account is easy:

1. Go to blue2020ma.com and click **Create an account** under the **Login** button.
2. Enter your first name, last name, date of birth, member ID number (from your ID card) or last four digits of your Social Security number, and click **Next**.
3. Enter your email address and password (confirm each), and click **Next**.
4. Answer **Yes** or **No** to the question: Would you like to receive email communications from us to help you get the most from your vision benefits? Click **Complete registration**.
5. To confirm your account, type the verification code (sent to your email address) in the field, and click **Enter**.

* Dependents ages 18 and older should register for individual accounts.



Good Vision Care Looks Beyond Eye Health

A routine eye exam is important for everyone. But it's essential for the 1 in 11 people in America who have diabetes.¹

Diabetes not only comes with a greater risk of vision-related complications such as glaucoma and cataracts—it's also the leading cause of blindness in adults.

Our Enhanced Diabetes Eye Care Benefit gives members with type 1 or type 2 diabetes a renewed perspective. We provide access to in-depth eye care and exams, to help minimize the vision-related complications of diabetes.

Our Enhanced Diabetes Eye Care Benefit

Includes up to two diabetic eye exams and diagnostic testing every 12 months, at no additional cost.²

Diagnostic tests may include gonioscopy, extended ophthalmology, fundus photography, and scanning laser (offered at the provider's discretion).

1. Centers for Disease Control, *New CDC Report*, July 18, 2017. <https://www.cdc.gov/media/releases/2017/p0718-diabetes-report.html>

2. At in-network providers; speak to your eye care provider for more details.

Visit blue2020ma.com for more information about your vision plan.

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ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

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Save Your Eyesight by Saving Money on Sunglasses

Your eyes can be damaged by the sun's ultraviolet (UV) rays in the same way your skin gets sunburned. All it takes is one day's exposure to bright sunlight reflected off snow, sand, or water. More seriously, continuous exposure to UV rays can put you at risk of developing vision problems later in life.

The Right Sunglasses Are More Than Just a Fashion Statement

Mirrored sunglasses and tinted lenses may look stylish, but they don't offer protection from sun damage. Be sure to select sunglasses that block at least 99% of harmful UV rays.

Blue 20/20 Members Save at Sunglass Hut[™] Don't forget your special code.

Get **\$20** off any purchase or **\$50** off a purchase of **\$200** or more.*

How to get your code:

- Log in to the Blue 20/20 member website at blue2020ma.com
- Click on Special Offers
- Click on Sunglass Hut EyeMed offer

American Optometric Association, Protecting Your Eyes from Solar Radiation, aoa.org/patients-and-public/caring-for-your-vision/uv-protection?ss=ay. Accessed 27 March 2017.

*Non-prescription sunglasses only. Redeemable at any Sunglass Hut store in the U.S. Chanel, Costa, Dior, Maui Jim, Oakley, Tiffany, Ray-Ban Jr., and Tom Ford or at sunglasshut.com. Limit one code per transaction. Not valid with any other coupons, discounts, or promotional offers. This offer is not good on gift card purchases, gift wrap, shipping & handling, taxes, returns or exchanges. No cash-back value, cannot be redeemed for cash, may not be sold or transferred, and will not be replaced if lost, stolen, or damaged. Valid in the U.S. only. Offer valid until 12/31/2020.

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Introducing Hearing Discounts for Blue 20/20 Members

1 in 8

Americans 12 years or older
suffer from hearing loss
in both ears.¹

More than

28 Million

U.S. adults could benefit
from hearing aids.²

We partner with Amplifon Hearing, an independent company, to offer Blue 20/20 members discounts on hearing services and supplies, including:

- 40% off hearing exams at thousands of convenient locations
- Discounts on hearing aids
- A no-cost, 60-day hearing aid trial
- Two years of battery replacements at no added cost when you purchase hearing aids
- A 3-year hearing aid warranty, plus coverage or damage and loss

Get Started Today

Call Amplifon at 1-866-921-5367 and a Patient Care Advocate will:



Walk you through the
Amplifon care process



Find a hearing care provider
near you and help schedule
your appointment



Send information to your
hearing care provider to confirm
your discount

Learn more about the hearing savings available at amplifonusa.com/blue2020.

1, 2 <https://www.nidcd.nih.gov/health/statistics/quick-statistics-hearing>

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