



Town of South Hadley

UPCOMING TRASH AND RECYCLING CART ROLLOUT COMING TO HOUSEHOLDS JUNE 2025

Carts will be delivered in June 2025 to every household currently receiving trash & recycling collection services provided through the Town. The new wheeled carts will allow for automated collections and will be required to be utilized by all households beginning on July 1, 2025

Each Household Shall Receive:

- One (1) 64 Gallon Trash Cart
- One (1) 96 Gallon Recycling Cart





Frequently Asked Questions



Why is the Town switching to carts?

The Town will switch to automated collection on July 1, 2025 to comply with the Town's current collection contract with Republic Services. Automated curbside collection programs are notably much more efficient in terms of operations, cleaner in terms of aesthetics, and safer for the assigned employees and the residents of South Hadley. Each cart issued by the Town will have an identification number assigned to ensure successful cart deployment and to document the service address the cart is assigned to

Why are households not allowed to utilize their own wheeled carts?

The Town must ensure that all carts utilized meet the quality requirements to support automated collections. The Department of Public Works does not have the staffing resources to verify every existing cart's quality and our goal to standardize the collection containers at the curb to improve overall aesthetics in Town. Republic Services will be directed to only service carts issued and stamped with the Town of South Hadley's seal.

What happens if my Town issued carts gets damaged?

Damaged carts will be repaired or replaced by the Town at no cost to the reporting household. Residents may contact the DPW to submit an official service request

What if my trash and recycling does not fit inside the supplied carts?

Trash and recycling beyond what fits inside the provided carts must be held until the next regularly scheduled collection day unless the household delivers the excess materials to the Town's Recycle Center, located at 10 Industrial Drive. This option is only available to residents that have a valid sticker, schedule an appointment, and pay the associated fees for the items to be disposed of. Residents interested in purchasing a sticker to access the Recycling Center may contact the DPW or the Collector's Office at (413) 538-5030 ext. 6189

Additional Questions?

Please contact the Department of Public Works

Phone: (413) 538-5033 ext. 6500

Email: jbroderick@southhadleyma.gov

Proper Cart Placement Is the Key to Automated Service



- Have the cart at the curb by 6 a.m. on your collection day.
- Place the cart at least 5 feet from any object – like a car, tree, pole, fire hydrant, mailbox, electrical box, or cable box – so the automated arm can reach your cart.
- Please maintain this same distance of 5 feet between recycling and waste carts.
- Don't lean anything against the cart.
- Don't place your cart under a tree.
- Place carts 1 foot from the curb or edge of the street.
- Place the cart with the arrows on the lid pointing toward the street and the handle toward your house.
- Remember to close the lid of the cart.
- Please don't allow children to play in or around the carts. Our trucks use mechanical arms to pick up the recycling and waste carts.



Sustainability in Action