

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Support and administer the Right to Farm Bylaw.	CHR-1	1-3-1		Agricultural Comm.
Advocate for and educate South Hadley's boards and commissions regarding Community Supported Agriculture.	CHR-1	1-3-3		Agricultural Comm.
Inform the community about the farms in Town and their significant features.	CHR-1	1-3-4		Agricultural Comm.
Carefully evaluate the future land use, preservation, and/or development potential of the farms in light of South Hadley's position in the regional market, and develop new land use and zoning strategies to ensure that their future preservation and/or development supports achieving the character and economic development goals for the community.	ED-2	2-2-4		Agricultural Comm.
Develop options for landowners of agricultural and large open space lands to assist with preservation efforts, continuing or newly operating a working farm.	LUCD-2	2-3-4		Agricultural Comm.
Promote Community-Supported Agriculture (CSA) and other "farm-to-table" initiatives as a way to conserve farmland and protect natural resources.	NR-5	5-2-6		Agricultural Comm.
Enhance the Agricultural Commission web page on the Town's website and include access to information regarding the Chapter 61 and 61A and APR programs.	OSR-3	3-2-2		Agricultural Comm.
Compile daily water quality monitoring reports of the community's public water supplies.	NR-1	1-1-3		Board of Health
Using available data collected from air quality monitoring stations, document South Hadley area's air quality and condition.	NR-1	1-1-4		Board of Health
Using available data, document environmental health conditions (such as incidences of chronic illnesses, disease, etc.).	NR-1	1-1-5	✓	Board of Health
Inventory parcels with known environmental contamination and parcels which pose the greatest risk of contaminating ground water resources with particular emphasis on the area covered by the Water Supply Protection District.	NR-1	1-1-6		Board of Health
Compile available data collected from existing water monitoring wells.	NR-1	1-1-7		Board of Health
Inventory and map properties with wells and/or septic disposal systems.	NR-1	1-1-8		Board of Health
To identify and target locations within South Hadley which are, or potentially could be, sources of contamination.	NR-4	4-2-1		Board of Health
Compile and consolidate State information on hazardous materials sites and potential sources of contamination in South Hadley.	NR-4	4-2-3		Board of Health
Continue to monitor progress on expanding or closing the South Hadley and Granby landfills, and any potential impacts or needed remediation of nearby groundwater resources.	NR-4	4-2-4		Board of Health
Develop a consolidated, community Capital Improvement Program which integrates the 5-10 year Capital Plans of the various municipal entities and departments.	MSF-1	1-1-1		Capital Planning
Use Life Cycle Costing as a means of assessing major municipal investments.	MSF-1	1-1-6	✓	Capital Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Develop funding and tax incentive programs which allow and encourage mixed-use developments.	CHR-1	1-4-2		Comm. & Econ. Dev.
Locate and/or retain facilities, businesses, and activities which serve, and benefit from, pedestrian access and the local resident population.	CHR-1	1-4-3		Comm. & Econ. Dev.
Develop and implement a façade and building upgrade loan and/or grant fund to encourage improvements to buildings within South Hadley Falls.	CHR-1	1-4-4		Comm. & Econ. Dev.
Disseminate information and facilitate access to State and Federal tax credit and incentive programs for redevelopment of historic structures.	CHR-3	3-2-3		Comm. & Econ. Dev.
Prepare a market study of the potential to attract recreation uses.	ED-1	1-1-1		Comm. & Econ. Dev.
Based on the market study and other evaluations recommended, develop and implement a thematic strategy for the Falls that is fully cognizant of its physical isolation, and fully in step with efforts to create a regional multi-modal center and Technology Center in Holyoke, and revitalize both sides of Connecticut riverfront.	ED-1	1-1-2		Comm. & Econ. Dev.
Improve the appearance of the Falls so that it is inviting to people entering South Hadley from the Veterans Memorial Bridge.	ED-1	1-1-4		Comm. & Econ. Dev.
Construct a walking connection between the Beach Grounds and the Riverfront Park and the future Gate House Park.	ED-1	1-1-5		Comm. & Econ. Dev.
Use the results of the market study above to guide zoning revisions, policies, and investments in support of creating a recreation/tourism base that will attract people to South Hadley Falls.	ED-1	1-2-1		Comm. & Econ. Dev.
Carefully monitor redevelopment efforts of the Holyoke riverfront area, the proposed High Performance Computing Center, and development of a multi-modal transit center, so that South Hadley's revitalization efforts work in concert with Holyoke's.	ED-1	1-2-3		Comm. & Econ. Dev.
Work closely with representatives of the Public Library and St. Patrick's Church to develop strategies for retaining these important institutional uses in South Hadley Falls, which attract many visitors.	ED-1	1-2-4		Comm. & Econ. Dev.
Evaluate the potential to provide central or shared parking facilities, and other ways to alleviate pressures to relocate out of the Falls.	ED-1	1-2-5		Comm. & Econ. Dev.
Add criteria to the Economic Opportunity Area/Economic Target Area incentives to give further priority and consideration to those users and developments that support revitalization.	ED-1	1-3-1	✓	Comm. & Econ. Dev.
Evaluate ways to improve the ease of getting to the Falls, such as improved and enhanced signage from roads (especially Routes 116 and 202), improvements to important gateway areas, and shared or expanded parking facilities.	ED-1	1-3-2		Comm. & Econ. Dev.
Continue to target public investment in the physical infrastructure of the Falls.	ED-1	1-3-3		Comm. & Econ. Dev.
Work with property owners, public facility managers, and potential investors to identify the types of improvements, and specific areas, where public investment can accomplish the most benefit.	ED-1	1-3-4		Comm. & Econ. Dev.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Encourage appropriate, planned development in the economic focus areas, and facilitate redevelopment of key parcels and blocks.	ED-2	2-1-1		Comm. & Econ. Dev.
Inventory developable properties by use category (residential versus non-residential).	ED-2	2-1-2		Comm. & Econ. Dev.
Continue to work with SHELD to expand fiber optic service throughout South Hadley, using this as a tool to distinguish South Hadley and market its economic development areas and redevelopment sites to future employers and industries.	ED-2	2-1-5		Comm. & Econ. Dev.
Develop financial and regulatory incentives to encourage existing industrial uses to expand their South Hadley facilities as opposed to relocating to other communities.	ED-2	2-3-2		Comm. & Econ. Dev.
Work with local developers, property owners, and businesses to identify barriers to greater use of existing shopping centers that serve nearby residential areas, particularly in and around the commercial focus areas.	ED-3	3-1-4		Comm. & Econ. Dev.
Utilize The Ledges golf course and club house as assets for economic development, consistent with land use and open space planning goals through the potential for additional recreational uses, such as cross-country skiing.	ED-4	4-1-1		Comm. & Econ. Dev.
Evaluate the potential benefits or impacts of the zoning limitation on individual retail uses for the Willamansett Street corridor, in light of the potential to develop additional compatible uses that support South Hadley's economic goals.	ED-6	6-1-2		Comm. & Econ. Dev.
Identify parcels that are appropriate for business purposes, including farming, and advertise them to prospective businesses through the town web site.	ED-7	7-1-1		Comm. & Econ. Dev.
Develop functioning relationships with economic development partners at the local, regional, state, and national levels.	ED-8	8-1-3		Comm. & Econ. Dev.
Utilize resources, such as the Main Street Center of the National Trust for Historic Preservation, American Planning Association, Massachusetts Office of Business Development, and Northeastern University Center for Urban and Regional Policy, to brainstorm different approaches to funding and organization for business marketing, recruitment	ED-8	8-1-4		Comm. & Econ. Dev.
Capitalizing on the skills and background of the Economic Development professional and the Economic Development Committee, assist local businesses in obtaining the financial and other resources needed to meet their capital needs, access potential markets, and develop their workforce.	ED-8	8-1-5		Comm. & Econ. Dev.
Integrate all economic sectors (including agriculture, tourism, retail, services, and manufacturing) into the business retention, development, and recruitment efforts.	ED-8	8-1-6		Comm. & Econ. Dev.
Increase the Town's involvement in efforts to bring desirable employers, industries, redevelopment investment, and new resources into South Hadley through improved marketing, information, and business development work.	ED-8	8-1-7		Comm. & Econ. Dev.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
On a town-wide basis, but with a strong focus on South Hadley Falls, complete an inventory of the physical conditions of interest to new employers, businesses, and investors (including such facts as available square footage, ownership, infrastructure available, potential for contamination, contact information for assistance, etc.).	ED-8	8-1-8		Comm. & Econ. Dev.
Create a detailed map of redevelopment sites, and the potential opportunities and constraints affecting each one.	ED-8	8-1-9		Comm. & Econ. Dev.
Make information regarding the sites of interest readily available in a user-friendly format from a single point, with a specific person designated as the contact for inquiries.	ED-8	8-1-10		Comm. & Econ. Dev.
Make greater use of the Town's website, www.southhadley.org , as a resource for recruiting businesses. Include information from inventories and studies, as well as maps indicating key redevelopment sites and links to the Economic Opportunity Area/Economic Target Area based incentives.	ED-8	8-1-11		Comm. & Econ. Dev.
Modify the Town's Economic Development Incentive Program (EDIP) criteria to give preferences to commercial developments which incorporate appropriately sited and designed housing.	H-2	2-3-1		Comm. & Econ. Dev.
Provide financial incentives (loan guarantees, Tax Agreements, etc.) to encourage development of rental housing in the commercial focus areas.	H-3	3-3-3		Comm. & Econ. Dev.
Amend the Zoning Bylaw to allow mixed use buildings in appropriate commercial districts in the commercial focus areas, particularly in the Falls.	H-5	5-1-1		Comm. & Econ. Dev.
Create neighborhoods with a mix of housing, retail, and employment opportunities.	H-5	5-1-2		Comm. & Econ. Dev.
Adopt bylaw amendments and incentives to allow and encourage live-work housing options, particularly in the Falls.	H-5	5-1-3		Comm. & Econ. Dev.
Expand the Economic Development Incentive Program criteria to encourage mixed use development.	H-5	5-1-4		Comm. & Econ. Dev.
Establish a façade and building upgrade loan or grant fund to encourage improvements to buildings within South Hadley Falls.	H-5	5-3-5		Comm. & Econ. Dev.
Working with residents and property owners develop a concept plan for development/redevelopment of the commercial focus areas.	LUCD-1	1-3-1		Comm. & Econ. Dev.
As part of the concept plans, develop strategies for linking housing and commercial development of these areas.	LUCD-1	1-3-2		Comm. & Econ. Dev.
Convene a facilitated public workshop on regulatory framework and requirements, practical impact, and available solutions for dealing with the impact of Floodplain regulations, especially in South Hadley Falls, with participation by Mass DEP regulatory personnel, local property owners and developers, and Town officials, boards, committees, and commissions.	LUCD-2	2-3-1		Comm. & Econ. Dev.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
As discussed in Chapter 2, Economic Development, the Community and Economic Development Commission should work to address South Hadley Falls issues such as, but not limited to: beautification, landscaping, pedestrian-friendly initiatives, historical character, funding, establishment of a Business Improvement District (BID), benefits of mixed-use and feasibility of development in the floodplain.	LUCD-2	2-3-2		Comm. & Econ. Dev.
Bring together residents, businesses and town officials to create vision plans for the Town's commercial focus areas (including both Big Y plazas and other large commercial spaces in the Falls) addressing physical space and types of businesses to ensure development and site changes occur holistically and in accordance with this Plan.	LUCD-2	2-3-3		Comm. & Econ. Dev.
Establish a collaborative line of communication or process between SHELDT and the Town regarding SHELDT's relocation and strategies for re-use of the existing building, to support the Town's economic development and revitalization goals for South Hadley Falls.	MSF-3	3-2-4		Comm. & Econ. Dev.
Develop a reuse plan for the Plains School site that incorporates sustainability and community and economic development principles.	MSF-3	3-3-3		Comm. & Econ. Dev.
Identify Mount Holyoke Range land that may be appropriate for economic development which is in keeping with the character of the Pearl Street corridor.	NR-2	2-3-3		Comm. & Econ. Dev.
Promote the Town's natural resources as a distinct competitive advantage in attracting new residents, businesses, and investment.	NR-4	4-1-1		Comm. & Econ. Dev.
Benchmark South Hadley's natural resource strengths in comparison to other comparable towns in Western Massachusetts/Vermont/New Hampshire.	NR-4	4-1-2		Comm. & Econ. Dev.
Assess the role that the area's natural resources play in attracting residents, businesses, and tourism.	NR-4	4-1-3		Comm. & Econ. Dev.
Develop a public relations and advertising campaign that highlights the Town's natural resource attributes.	NR-4	4-1-4		Comm. & Econ. Dev.
Aggressively promote South Hadley's commitment to environmental quality.	NR-4	4-1-5		Comm. & Econ. Dev.
Capitalize on the abundant local and regional natural resource-based recreational opportunities.	NR-4	4-1-6		Comm. & Econ. Dev.
Use compensatory storage and mitigation effectively in South Hadley Falls, in support of the Town's resource conservation and economic development goals.	NR-4	4-3-5		Comm. & Econ. Dev.
Incorporate and emphasize future economic development of the Falls area in Open Space, Natural Resource, and Recreation planning and programming.	OSR-1	1-1-3		Comm. & Econ. Dev.
Make the Beachgrounds Park improvement program integral to South Hadley Falls redevelopment efforts.	OSR-1	1-3-2		Comm. & Econ. Dev.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Identify economic development activities which are compatible with the character of the Pearl Street corridor (as described in the Land Use and Community Design chapter) and areas which would be appropriate for such activities.	OSR-4	4-1-4		Comm. & Econ. Dev.
Establish and implement a wayfinding signage program.	TR-1	1-3-1		Comm. & Econ. Dev.
Enhance the pedestrian and biking facilities connecting the Falls to the Town Commons/College area.	TR-1	1-3-2		Comm. & Econ. Dev.
Disseminate information regarding the community's open space and recreation resources and needs (including Mount Holyoke College and other community institutions).	OSR-7	7-1-6		Communications
Research and map the current status of ownership and conservation restrictions of parcels within the Mount Holyoke Range.	CHR-1	1-2-2		Conservation Comm
Document the watersheds, stream geomorphology, habitat conditions, and existing buffers of the Town's small streams, notably Elmer Brook, Stony Brook, Bachelor Brook, and Buttery Brook.	NR-1	1-1-1		Conservation Comm
Using available data collected from the water quality and other monitoring stations document the quality and condition of the Connecticut River and tributary streams in the South Hadley area.	NR-1	1-1-2		Conservation Comm
Identify key areas for preservation and priority conservation funding.	NR-2	2-1-2		Conservation Comm
Use conservation investments and partnerships to further protect land in the Mount Holyoke Range.	NR-2	2-2-1		Conservation Comm
Encourage property owners to permanently protect the land they own on the Mount Holyoke Range.	NR-2	2-2-2		Conservation Comm
As a priority action item in this Plan, document and map the ownership status of lands along the Connecticut River.	NR-2	2-4-1	✓	Conservation Comm
Document the location, extent and quality of the Northern Floodplain Forest along the Connecticut River, including its wildlife habitat and natural community functions and values.	NR-2	2-4-3		Conservation Comm
Adopt shoreline stabilization measures into a Town policy or bylaw to protect the Connecticut River shoreline.	NR-2	2-4-6	✓	Conservation Comm
Ensure that any new access points to the Connecticut River protect river water quality, rare species habitat, and shoreline vegetation.	NR-2	2-4-7		Conservation Comm
Develop a watershed study to determine whether additional stream setbacks and buffer provisions are needed to protect property from flooding and erosion hazards caused by development within the riparian zone.	NR-3	3-2-1		Conservation Comm
Identify, evaluate and map potential wildlife corridors, including regional and local connections to core habitat areas, vernal pools, and water resources.	NR-3	3-3-1		Conservation Comm
Evaluate opportunities and locations that could be used to facilitate wildlife crossings and connect habitat areas within the Town.	NR-3	3-3-2		Conservation Comm
Identify critical resource areas encompassing streams, ponds, vernal pools, floodplain, wetlands and other water bodies for conservation and preservation.	NR-3	3-3-3		Conservation Comm

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Fully evaluate and document the wildlife habitat values and natural communities in South Hadley, possibly using the Shortnose Sturgeon, Bald Eagle and Barn Owl as “indicator” species for planning purposes.	NR-3	3-3-4		Conservation Comm
Document the condition of the Town’s small streams and watersheds.	NR-3	3-3-5		Conservation Comm
Develop community involvement to address small stream and watershed concerns.	NR-3	3-3-6		Conservation Comm
In the course of updating local bylaws and regulations, ensure that any revisions consider and incorporate appropriate best practices for such environmental protections as stream buffers or shoreline setbacks.	NR-3	3-3-7		Conservation Comm
Create new opportunities for community education and engagement (such as, new stream and watershed signage, stream team clean-up efforts, and “Keeping Track”).	NR-5	5-2-5		Conservation Comm
Provide accurate information to property owners that support conservation goals and individual and community educational initiatives.	OSR-3	3-1-3		Conservation Comm
Provide staffing support for the Agricultural Commission.	OSR-3	3-2-1		Conservation Comm
Research and map the current status of easements, state ownership, and private ownership of parcels within the Mount Holyoke Range.	OSR-4	4-1-1		Conservation Comm
Identify parcels that lie within the Ultimate Acquisition Boundary outlined by the Department of Conservation and Recreation (DCR).	OSR-4	4-1-2		Conservation Comm
Identify environmentally sensitive parcels of land that may be vulnerable (i.e. are not permanently protected) to development activity that lie within the Mount Holyoke Range.	OSR-4	4-2-1		Conservation Comm
Initiate activities to permanently protect parcels which are environmentally sensitive and vulnerable to development.	OSR-4	4-2-2		Conservation Comm
Continue efforts and partnerships to permanently protect lands in the Mount Holyoke Range.	OSR-4	4-2-3		Conservation Comm
Explore designation of the Mount Holyoke Range as an Area of Critical Environmental Concern.	OSR-4	4-2-4		Conservation Comm
Develop meaningful and effective information delivery methods (such as the town’s website and community access television) to ensure that town residents and visitors are aware of and can easily find and use the town’s network of parks, trails, and publicly accessible open lands.	OSR-7	7-1-2		Conservation Comm
Provide on-line links to the cultural and historic resources of Mount Holyoke College.	CHR-2	2-1-6		Cultural Council
Work with other arts and cultural networks and interested individuals and institutions to establish a plan and framework for expansion of cultural opportunities.	CHR-4	4-1-2		Cultural Council
Use online resources to promote awareness of and links to arts and cultural opportunities.	CHR-4	4-1-3		Cultural Council
Increase visibility of, communication with, and investment in the arts, education and associated activities in the region.	ED-4	4-2-1		Cultural Council
Improve utilization of the Town Common for community events.	OSR-6	6-1-4		Cultural Council

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Conduct a thorough evaluation of the traffic, access, and pedestrian circulation issues affecting the commercial area at the intersection of Routes 116 and 33 to determine what actions are needed to support the development of the area as an important commercial center for South Hadley.	ED-2	2-2-1		Dept. of Public Works
Identify any gaps or deficiencies in pedestrian access and address these through Town and State investments, as well as private developments and improvements.	ED-2	2-2-2	✓	Dept. of Public Works
Consistent with the recommendations in other chapters of this plan (including Economic Development, Open Space & Recreation, and Municipal Facilities), develop and adopt a sidewalk improvement program.	LUCD-1	1-2-1		Dept. of Public Works
Expand and support the community's comprehensive outreach and education program encouraging residents and businesses to increase recycling.	MSF-4	4-3-1	✓	Dept. of Public Works
Develop strategies to maximize South Hadley's economic and environmental return on the landfill.	MSF-4	4-3-2		Dept. of Public Works
Evaluate the feasibility and options for establishing a separate stormwater services enterprise fund or program.	MSF-4	4-3-3		Dept. of Public Works
Inventory and map locations of storm water detention basins.	NR-1	1-1-9		Dept. of Public Works
In conjunction with assessments of infiltration and inflow, review the location and condition of wastewater collection systems to identify potential risks and sources of pollution.	NR-4	4-2-2		Dept. of Public Works
Review the design, construction, and maintenance of stormwater "best management practices" both by the town and private developers to ensure that the Town is taking advantage of the most recent and effective approaches to low-impact development.	NR-4	4-2-5		Dept. of Public Works
Ensure that all recreation areas have effective solid waste management.	OSR-5	5-1-4		Dept. of Public Works
Develop traffic monitoring plans at currently congested intersections (i.e. Route 202/Route 33, and Route 116/Lyman Street).	TR-1	1-1-5		Dept. of Public Works
Incorporate traffic calming techniques into roadway design.	TR-2	2-1-4		Dept. of Public Works
Establish bike lanes along Pearl Street, Route 47, and Route 116 for access to the Town's historic places and scenic vistas.	Tr-2	2-1-5		Dept. of Public Works
Repair and construct new sidewalks to provide bicycle and pedestrian connectivity.	Tr-3	3-1-1		Dept. of Public Works
Maintain or enhance streetscape elements including crosswalks, roadway lighting, and Americans with Disabilities Act (ADA) compliant accesses.	Tr-3	3-1-3		Dept. of Public Works
Provide bicycle lanes, paths, and parking.	Tr-3	3-1-4		Dept. of Public Works
Inventory existing pedestrian infrastructure and its condition.	Tr-3	3-1-7		Dept. of Public Works
Create a maintenance and development program that identifies short-term, mid-term and long-term actions.	Tr-3	3-1-8		Dept. of Public Works
Establish bike lanes along Pearl Street, Route 47, and Route 116 for access to the Town's historic places and scenic vistas.	Tr-3	3-2-3		Dept. of Public Works

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Adopt a Fair Housing Bylaw to require equal access and a local means for resolving allegations of unequal housing and discrimination.	H-3	3-1-2		Fair Housing Comm.
Review local regulations to identify barriers to persons with mobility limitations.	H-3	3-1-3		Fair Housing Comm.
Provide education and outreach to South Hadley officials and residents.	H-3	3-1-5		Fair Housing Comm.
Explore ways to make increased use of the clubhouse to increase revenue.	ED-4	4-1-3		Golf Commission
Plan for and improve the efficiency and financial stability of The Ledges Golf Course, potentially including expanded non-golfing uses such as wintertime cross-country skiing and other wintertime activities/events.	OSR-6	6-1-3		Golf Commission
Document the buildings and historic features (such as the WPA murals in the post office) in the Hadley Street/Woodbridge Street corner, including the post office.	CHR-1	1-1-5		Historic Comm.
Design local historic districts based upon an inventory/analysis in appropriate areas such as Route 47/Woodbridge and South Hadley Falls.	CHR-1	1-1-7		Historic Comm.
Identify and map historic roadways.	CHR-1	1-5-1		Historic Comm.
Develop and consolidate a web-based inventory of South Hadley's historic landscapes, districts and resources, including historic farm fields and structures.	CHR-2	2-1-1		Historic Comm.
Develop an oral history of the Town's landscapes, districts and resources.	CHR-2	2-1-3		Historic Comm.
Develop a repository of the oral history.	CHR-2	2-1-4		Historic Comm.
Create content for the Town website and local access cable channel that features the special significance of buildings and places in South Hadley.	CHR-2	2-1-5		Historic Comm.
Ensure that expansion/development of municipal facilities minimize impacts on historic landscape features.	CHR-3	3-1-2		Historic Comm.
Create and implement a demolition delay bylaw or similar approach, carefully considering (1) the extent of demolition that would be subject to such a regulation, and (2) whether certain districts and/or structures should be exempted from these provisions.	CHR-3	3-2-2		Historic Comm.
Create a dedicated funding source, including adoption of the Community Preservation Act, to provide assistance for preservation of historic properties and landscapes.	CHR-3	3-2-4		Historic Comm.
Update the database for the Housing Production Plan once the 2010 Census data is available.	H-1	1-1-1		Housing Trust
Annually evaluate progress toward achieving the Housing Production Plan objectives.	H-1	1-1-2		Housing Trust
Develop a dedicated funding source for planning and development of affordable housing opportunities.	H-1	1-2-2		Housing Trust
Create a Fair Housing Committee, possibly as a subcommittee under the Municipal Housing Trust.	H-3	3-1-1		Housing Trust
Establish a Housing Rehabilitation Program which addresses access barriers.	H-3	3-1-4		Housing Trust
Establish a First Time Homebuyers Program which provides assistance to income eligible and qualified prospective homeowners to help them purchase their first home.	H-3	3-2-1		Housing Trust
Establish a "buy down" program in which the Town would help to subsidize the price difference between the market and affordable units.	H-3	3-2-2		Housing Trust

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Establish a waiting list of prospective purchasers when properties with affordability riders become available.	H-3	3-2-3		Housing Trust
Establish a program of reduced and/or deferred property taxes for first time home buyers and rental developments meeting the Economic Development Incentive Program (EDIP) criteria.	H-3	3-2-5		Housing Trust
Assist residents to meet homeownership costs, including grants or "soft second" loans to reduce mortgage interest rates, provide a down payment, assist with closing costs, security deposits, utility assistance, or to subsidize interest rates.	H-3	3-2-6		Housing Trust
Establish a fund for tenants who cannot afford first month, last month, and security deposit.	H-3	3-3-2		Housing Trust
Establish a dedicated funding source to further affordable housing efforts, including reconsideration of adopting the Community Preservation Act.	H-4	4-1-2		Housing Trust
Create partnerships with area institutions to collaborate on formation of resource pools to develop affordable housing.	H-4	4-1-4		Housing Trust
Use local resources to leverage available private, state, and federal funding programs to implement affordable housing programs.	H-4	4-1-5		Housing Trust
Assist the South Hadley Housing Authority to support and retain its low-income rental properties.	H-4	4-1-6		Housing Trust
Provide matching funds to build limited equity co-ops, housing for people with AIDS, etc .	H-4	4-1-7		Housing Trust
Acquire a permanent preservation restriction to ensure the occupancy of certain units in a privately owned rental building for persons of low or moderate income.	H-4	4-1-8		Housing Trust
As municipal buildings (such as, municipal library, SHELD building, and Plains School) are vacated, evaluate the feasibility of converting them into appropriate, affordable rental housing.	H-4	4-2-1		Housing Trust
Acquire obsolete commercial/industrial buildings, as appropriate, for redevelopment as affordable housing.	H-4	4-2-2		Housing Trust
Refinance "expiring use" properties that are at risk of going market rate.	H-4	4-3-1		Housing Trust
Establish a Housing Rehabilitation Program to keep the Town's existing affordable housing stock.	H-5	5-3-1		Housing Trust
Preserve existing affordable units that are falling into disrepair or losing their affordability restrictions.	H-5	5-3-2		Housing Trust
Acquire deteriorating properties and rehabilitate the structures to maintain the existing housing supply.	H-5	5-3-3		Housing Trust
Create a resource to assist in funding feasibility assessments as to the possible rehabilitation or conversion of existing buildings.	H-5	5-3-4		Housing Trust
Encourage adaptive reuse of functionally obsolete buildings.	H-5	5-3-6		Housing Trust
Modify existing homes, including accessibility improvements that allow the disabled or senior citizens to continue to live in their homes.	H-5	5-3-7		Housing Trust
Utilizing the Heritage Landscape Inventory Report as a basis, identify historic landscapes and important scenic vistas.	CHR-1	1-2-1		Open Space Comm.
Research, document, and map the current status of easements, public and private ownership of parcels and use of special tax assessment programs (such as Chapter 61 and 61A) within the Mount Holyoke Range.	NR-2	21-1		Open Space Comm.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Create a dedicated funding source, including adoption of the Community Preservation Act, to provide assistance for enhancement and preservation of our natural resources.	NR-2	2-2-3		Open Space Comm.
Inventory the ownership and structure of the community's forest lands to determine where fragmentation is occurring, and where there are opportunities to reduce fragmentation through conservation investments, participation in forest management programs, or changes in regulations and bylaws.	NR-3	3-1-1		Open Space Comm.
Identify and work with owners of forest lands to increase enrollment in the Massachusetts Chapter 61 program for forest management.	NR-3	3-1-2		Open Space Comm.
Conduct a follow-up assessment on implementation of the wetland bylaw to evaluate how the bylaw is working, what issues need to be addressed, and how the bylaw's requirements are playing out in new development approvals.	NR-3	3-2-2		Open Space Comm.
Provide online access to the databases on South Hadley's natural resources and their conditions with linkage through the Town's website.	NR-5	5-1-1		Open Space Comm.
To the extent appropriate, map information on South Hadley's natural resources and recreational opportunities.	NR-5	5-1-2		Open Space Comm.
Provide easy intuitive access for site users to information and maps regarding South Hadley's natural resources and recreational opportunities.	NR-5	5-1-3		Open Space Comm.
Provide an on-line or other interactive program for residents to submit updated information and observations regarding the natural resources (such as mapping of wildlife and bird sightings).	NR-5	5-1-4		Open Space Comm.
Establish partnerships and aggressively pursue funding opportunities which support natural resource goals and objectives.	NR-5	5-2-1		Open Space Comm.
Create an interactive structure for sharing information among agencies and organizations regarding the natural resources and their condition.	NR-5	5-2-2		Open Space Comm.
Develop a coordinated vision for the management of South Hadley's open space and recreation lands that is consistent with the plan principles of sustainability, communications, and leading by example.	OSR-1	1-1-2		Open Space Comm.
Utilize coordinated private and public efforts in pursuit of open space conservation projects, natural resource protection, and recreation development initiatives.	OSR-1	1-1-4		Open Space Comm.
Inventory vacant and under-utilized spaces, especially publicly owned spaces, for their potential to be used as parks or gardens.	OSR-1	1-5-1		Open Space Comm.
Develop a technical assistance relationship with UMass and others regarding community supported agriculture and/or community gardening to expand neighborhood use of park and open spaces.	OSR-1	1-5-2		Open Space Comm.
Evaluate lands acquired through Tax Title foreclosure for their conservation and recreation benefit.	OSR-1	1-6-1		Open Space Comm.
Create a dedicated funding source for implementation of Open Space and Recreation priorities, including adoption of the Community Preservation Act.	OSR-1	1-6-2		Open Space Comm.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Create a GIS-based inventory of neighborhood parks or under-utilized lands and their proximity to residential areas and pathways, to identify potential areas for small parks and sidewalk or path linkages.	OSR-2	2-2-1		Open Space Comm.
Utilize grants and partnerships to continue to accomplish open space conservation goals.	OSR-3	3-1-1		Open Space Comm.
Identify parcels and property owners located in valuable landscapes.	OSR-3	3-1-2		Open Space Comm.
Identify priority areas for preservation and priority conservation funding.	OSR-4	4-1-3		Open Space Comm.
Develop a comprehensive catalogue of open space resources, and make the information available on line in a user-friendly format; however, any such resource must clearly state access limitations (such as which facilities are open to public use, which have provisions for public trails and access, and which are private and/or have sensitive habitat considerations).	OSR-7	7-1-1		Open Space Comm.
Identify potential linkage opportunities with other communities and share this information with neighboring communities.	OSR-8	8-2-1		Open Space Comm.
Develop and adopt clear Design Review Standards for housing development that are based on the assessment of the community's design characteristics and the goals/objectives of this Plan.	H-5	5-2-4		Planning
In preparation for developing design review standards, identify and incorporate architectural materials, elements, and patterns that are complementary to South Hadley's historical character.	CHR-1	1-1-1		Planning
Institute a design review process based upon developed standards,	CHR-1	1-1-2		Planning
Create strong incentives for properties to be adaptively re-used in a manner that retains the historical character of the structure and neighborhood.	CHR-1	1-1-3		Planning
Develop strategies, including revisions to the Zoning Bylaw, that encourage and support the re-use of historic structures.	CHR-1	1-1-4		Planning
Develop and implement a vista protection overlay district or comparable tool for significant areas such as the Pearl Street and Alvord Street corridors, the Mount Holyoke Range, and selected vistas of the Connecticut River.	CHR-1	1-2-3		Planning
Implement policies, including zoning language, that help retain trees in locations where trees contribute to historic landscape character.	CHR-1	1-2-5		Planning
Adopt a Scenic Roads Bylaw that would require a public hearing before any historic feature is altered or removed.	CHR-1	1-2-6	✓	Planning
Amend the Zoning Bylaw to make mixed-used buildings more feasible.	CHR-1	1-4-1		Planning
Develop and implement methods, such as a Scenic Roadway Corridor Bylaw, to further protect and limit modifications of lands, landscaping, and historic features along designated scenic roads.	CHR-1	1-5-2		Planning
Develop and implement measures, such as Zoning Bylaw amendments and overlay districts, to provide protection of landscapes and landscape features through greater setbacks, clustering requirements, or other protections.	CHR-1	1-5-3		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Require Historical Commission review and input into any development proposal that affects historic districts, structures, or landscapes.	CHR-3	3-1-1		Planning
Amend the Zoning Bylaw to allow appropriate flexible uses of historic buildings and properties which preserve their character.	CHR-3	3-2-1		Planning
Expand the role and responsibilities of the South Hadley Cultural Council to identify and promote cultural activities, communicate awareness of art and cultural activities, and work with other entities and individuals to establish a plan and framework for further development and promotion of cultural opportunities.	CHR-4	4-1-1		Planning
A thorough over-haul of the zoning regulations for South Hadley Falls, working with property owners, potential investors, local businesses, and other stakeholders. Consider changes that create significant flexibility for redevelopment, such as eliminating minimum lot size and setback requirements, and carefully evaluate permitted and special permit uses. Eliminate uses that could undermine redevelopment of the Falls.	ED-1	1-1-3	✓	Planning
Develop and implement Zoning Bylaw and map revisions that encourage taxable commercial development in the commercial focus areas – Willamansett Street area, Newton Street area, Town Common area, and South Hadley Falls – at scales that are consistent with the desired future character of each distinct area.	ED-2	2-1-3		Planning
Comprehensively update the use definitions in the Zoning Bylaw to reflect accurately the existing uses, desired future uses, and less desirable uses in each district in contemporary language and terms.	ED-2	2-1-4		Planning
Evaluate, develop and adopt enhanced aesthetic standards for new and expanded commercial development in the Williamansett Street and Newton Street commercial focus areas, especially landscaping standards and requirements.	ED-2	2-2-5		Planning
Protect established industrial and commercial areas from encroachment by incompatible uses.	ED-2	2-3-1		Planning
Discourage changes in current zoning requirements (such as, setbacks, buffers, etc.) on developed industrial properties unless they are proposed to be converted to a use which is more intense or involves more hazardous operations than the previous use of the property.	ED-2	2-3-3		Planning
Established industrial zoned lands should not be re-zoned to zoning districts which allow residential uses unless the re-zoning action is part of an overall redevelopment plan for the industrial area.	ED-2	2-3-4		Planning
Evaluate the zoning and land use plans to find opportunities to link residential areas to services and shops via sidewalks and trails, or by locating new non-residential development in areas where it can reduce driving distances for daily needs.	ED-3	3-1-3		Planning
Maintain the aesthetic quality, density, and residential character of the professional office corridors along Newton Street and College Street, taking special care to limit the encroachment of commercial uses and changes to the density and development pattern in this area.	ED-6	6-1-1		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Consider the pros and cons of an overlay district to replace the current Special Permit procedure, with careful attention to the need to preserve the visual quality, intensity of use, and function of the corridor.	ED-6	6-1-3		Planning
Install a Geographic Information Systems (GIS) interface on the Town web site to allow potential businesses to view these parcels in a timely and comprehensive manner.	ED-7	7-1-2		Planning
Create an Economic Development Committee linked to interested property owners, financial institutions, educational institutions, utilities, existing businesses, residents, and the Town to manage implementation of the Economic Development strategy and work with regional organizations to promote economic development and redevelopment.	ED-8	8-1-1		Planning
Integrate the periodic updating of the GIS databases regarding housing with the Housing Production Plan database.	H-1	1-1-3		Planning
Establish a Housing Partnership/Municipal Housing Trust with responsibility to plan for and develop affordable housing.	H-1	1-2-1		Planning
Adopt an Inclusionary Housing Bylaw which requires inclusionary housing as a portion of new housing developments.	H-2	2-1-1		Planning
Allow accessory apartments through an amendment to the Zoning Bylaw.	H-2	2-1-2		Planning
Require accessory apartments to assist in meeting the 10% affordable housing goal.	H-2	2-1-3		Planning
Provide incentives (such as density bonuses, setback reductions, etc.) for developments to incorporate a wide range of house sizes and types.	H-2	2-1-4		Planning
Amend the Flexible Development provisions of the Zoning Bylaw to encourage affordable housing as part of the developments.	H-2	2-2-1		Planning
Establish minimum open space standards for all multi-family developments with significant density incentives for increased open space and affordable housing.	H-2	2-2-2		Planning
Amend the Zoning Bylaw to encourage mixed use developments to be located in the Falls and the other core commercial focus areas.	H-2	2-3-2		Planning
Establish standards for mixed use development.	H-2	2-3-3		Planning
Adopt a form of Planned Unit Development which allows diverse housing and appropriate employment centers to be developed as an integrated center.	H-2	2-3-4		Planning
Provide incentives for the integration of affordable housing into mixed use development.	H-2	2-3-5		Planning
Provide a predictable permitting process of multi-family housing in the commercial focus areas.	H-3	3-3-1		Planning
Establish a Municipal Housing Trust as provided under Objective 1-2 above, possibly as part of a Housing Partnership.	H-4	4-1-1		Planning
Establish a housing development fund capitalized with developer contributions from an Inclusionary Housing bylaw.	H-4	4-1-9		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Amend bylaws and create incentive programs to encourage conversion of unused, second and third story spaces in commercial buildings into appropriate rental housing.	H-4	4-2-3		Planning
Establish an inclusionary housing standard requiring that at least 10% of any development of 10 or more dwellings are earmarked and deed restricted for affordable housing.	H-4	4-4-1		Planning
Provide that developers may contribute to the Municipal Housing Trust in lieu of building affordable housing.	H-4	4-4-2		Planning
Developments of less than 10 dwellings shall contribute to the Municipal Housing Trust in lieu of being required to build affordable housing in excess of 10% of their development.	H-4	4-4-3		Planning
Establish a smart growth zoning district under Chapter 40R of the Massachusetts General Laws in one or more of the commercial focus areas.	H-5	5-1-5		Planning
Encourage infill development in designated areas for vacant, undersized lots compatible with the housing in the surrounding neighborhood.	H-5	5-2-1		Planning
Expand development standards to require usable open space and restrictions on impervious surface for all residential development, particularly housing with two or more dwellings on a single lot.	H-5	5-2-2		Planning
Amend the multi-family and flexible development provisions of the Zoning Bylaw to encourage or require use of the flexible development process for multi-family development.	H-5	5-2-3		Planning
As a priority recommendation of this Plan, develop, adopt, and implement a set of design standards that will lead to improvements in the Town's aesthetic quality, supporting its economic development and cultural resources goals.[1] Given the importance of this goal to shaping the entire Land Use Chapter, this recommendation is fundamental to shaping all of the other recommended actions as well.	LUCD-1	1-1-1		Planning
Develop clear standards to manage multi-family development more effectively through the special permit process.	LUCD-1	1-1-2		Planning
Adopt bylaws and provisions that provide for the mandatory allocation of open space, with preferential protection of agricultural lands and trees.	LUCD-1	1-1-3		Planning
In conjunction with the Open Space and Cultural & Historical Resources goals of this Plan, review the zoning bylaw and map to prevent high-intensity development of those environmentally or visually sensitive lands that are currently within the Residence A-1, Residence A-2 and Agricultural districts.	LUCD-1	1-1-4		Planning
Develop and adopt landscape design standards and bylaw.	LUCD-1	1-1-5		Planning
Establish standards that reduce the location and visibility of parking areas in view of the public right-of-way, and maximize both landscaping and pedestrian facilities along public roads.	LUCD-1	1-1-6		Planning
Require underground utilities in all new developments and road extensions.	LUCD-1	1-1-7		Planning
Work with private and public utilities to relocate above-ground utilities to underground.	LUCD-1	1-2-2		Planning
Enhance the community's streetscape by establishing a streetscape beautification program.	LUCD-1	1-2-3		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Coordinate the utility improvement programs of the Fire Districts' Water Departments, SHELD, the Town, and private utilities to enhance the streetscape along major roadways while sharing the cost for such enhancements.	LUCD-1	1-2-4		Planning
Identify and assess corridors for a comprehensive streetscape Improvement Strategy.	LUCD-1	1-2-5		Planning
Hire a planning and zoning consultant to update the Town's Zoning Bylaw.	LUCD-2	2-1-1		Planning
Develop Special Permit standards that will provide greater clarity in defining whether applications meet the standards for approval.	LUCD-2	2-1-2		Planning
Develop new zoning standards that facilitate and encourage mixed-use residential projects, particularly in South Hadley Falls and other commercial focus areas.	LUCD-2	2-1-3		Planning
Develop and adopt amendments to the Zoning Bylaw which provide purpose statements for each zoning district that relate to the Comprehensive Plan goals.	LUCD-2	2-1-4		Planning
Develop and adopt well-articulated special permit standards that further the purpose statements for each zoning district.	LUCD-2	2-1-5		Planning
Review and revise requirements for submittal of plans required for various permits to reflect Goals, Objectives, and Recommended Actions in this Plan.	LUCD-2	2-1-6		Planning
Develop new standards for "Lot Coverage" to incorporate limits on the total extent allowed for impervious surfaces.	LUCD-2	2-1-7		Planning
The Planning Board shall give priority consideration to the recommendations of the Plan with respect to new development (and redevelopment) in the Residence A-1, Residence A-2, Residence B, Residence C and Agricultural Districts.	LUCD-2	2-2-1		Planning
"Flexible development" or similar methods should be strongly encouraged in the single-family neighborhoods within the Residence A-1, Residence A-2, Residence B, Residence C and Agricultural Districts.	LUCD-2	2-2-2		Planning
The Planning Board shall give priority consideration to encouraging adaptive re-use, infill development, and re-development in South Hadley Falls and the commercial focus areas to further the land use and economic development goals/objectives of this Plan.	LUCD-2	2-2-3		Planning
The Planning Board shall encourage development of multi-family and mixed-use housing developments only in areas identified in the South Hadley Community Development Plan as "Potential Focus Areas" for such development and compatible with the Land Use Area Vision Statements as detailed in the Master Plan.	LUCD-2	2-2-4		Planning
Assess the community's design characteristics.	LUCD-2	2-4-1		Planning
Develop and adopt clear Design Review Standards that are based on the assessment of the community's design characteristics and the goals/objectives of this Plan.	LUCD-2	2-4-2		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Develop design standards to minimize the incompatibility of new industrial, commercial, and/or residential uses in developed, mixed use corridors and areas.	LUCD-2	2-4-3		Planning
Development of narrow parcels should be designed to blend in with the adjoining uses and development characteristics along the roadway corridor.	LUCD-2	2-4-4	✓	Planning
Incorporate standards to ensure that proposed new developments maintain a lot coverage which is compatible with the existing neighborhood and corridor in which it is located.	LUCD-2	2-4-5		Planning
Develop and adopt a Design Review Bylaw including creation of a Design Review Board (preferably as an amendment to the General Bylaw).	LUCD-2	2-4-6		Planning
Develop clear standards to manage multi-family development more effectively through the special permit process.	LUCD-2	2-5-1		Planning
Carefully assess and identify where multi-family housing should be located and the variety of forms it can take.	LUCD-2	2-5-2		Planning
Carefully study the Residence A-1, Residence A-2 and Agricultural zoning district provisions and the zoning map, to ensure that the bylaws and zoning map work together to foster desirable land use patterns that are consistent with the goals of this Plan	LUCD-2	2-5-3	✓	Planning
Review and recommend changes to the zoning map to identify and provide property zoned for multi-family development in such a manner that would not adversely alter or impact the character of single-family neighborhoods.	LUCD-2	2-5-4	✓	Planning
As South Hadley's current zoning bylaw allows, by special permit, the construction of multi-family dwellings in Residence A-1 and Residence A-2 zoning districts without limitation on the density or number of dwellings, the bylaw must be reviewed and revised to denote specific areas in Residence A-1 and Residence A-2 districts for multi-family dwellings, to better manage the intensity of these developments.	LUCD-2	2-5-5		Planning
Review and revise the Zoning Bylaw to better manage the intensity and impacts of multi-family developments, particularly in the Residence A-1 and Residence A-2 districts, through buffer, lot coverage, density, and impervious surface provisions.	LUCD-2	2-5-6	✓	Planning
Incorporate both inclusionary zoning and affordable housing density bonus provisions as ways to increase the supply of affordable housing.	LUCD-2	2-5-7		Planning
Adopt incentives to encourage retention of existing residential buildings through conversion to multi-family use in lieu of demolition of such structures for development of new multi-family buildings.	LUCD-2	2-5-8		Planning
Carefully study the allowable uses in each zoning district in light of current development and the goals of this comprehensive plan, in order to provide for appropriate uses by right.	LUCD-3	3-2-1		Planning
Require a report to Town Meeting by the Planning Board regarding the consistency of proposed uses with the Comprehensive Plan and the purpose of the zoning district prior to any rezoning action.	LUCD-3	3-2-2		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Limit the expansion of non-conforming uses within the bylaw.	LUCD-3	3-2-3		Planning
Establish a Sustainability and Energy Commission to provide a forum to achieve high levels of energy efficiency, energy and natural resource sustainability and guard against the effects of energy and natural resource disruption/depletion and climate change in accordance with the Town's Master Plan.	MSF-2	2-1-1		Planning
Investigate the merits of reinstating the underground storage tank regulation in the Town's General Bylaw.	MSF-4	4-1-2	✓	Planning
Adopt and implement a Mount Holyoke Range Overlay District which incorporates ridge line protection and scenic uplands protection provisions.	NR-2	2-3-1		Planning
Develop and implement an Environmental Resources Overlay district.	NR-2	2-3-2		Planning
Develop and adopt clear Design Review Standards as part of a Design Review Bylaw to ensure that buildings are compatible with the Mount Holyoke Range's environmental setting from an aesthetic perspective.	NR-2	2-3-4		Planning
Implement measures such as an overlay district to improve protection of the Northern Floodplain Forest along the Connecticut River and its ecological integrity.	NR-2	2-4-4		Planning
Update the information from the 1987 Connecticut River Action Program urban riverfront study to reflect changing conditions in South Hadley.	NR-2	2-4-5		Planning
Commission and adopt a plan to provide for the long-term protection of public water supplies, including the use of land conservation coordinated with the Town's open space, recreation, and cultural and historical resource efforts.	NR-4	4-3-4		Planning
Adopt regulations that will ensure preservation of significant specimen trees during and/or after development.	OSR-1	1-2-3		Planning
Establish a tree fund and/or landscaping contribution requirement for new development.	OSR-1	1-2-4		Planning
Work to achieve local and regional connectivity as new bike lanes and walking paths are developed.	OSR-2	2-1-1		Planning
Work to achieve connectivity between walking and hiking trails, playgrounds, and key conservation areas suitable for passive recreation.	OSR-2	2-1-2		Planning
Amend local bylaws and regulations to include requirements for parks and path or sidewalk connections to be included in new residential or mixed-use developments.	OSR-2	2-2-2		Planning
Share plans for natural resources, open space and recreation with neighboring communities, community institutions/organizations, and appropriate regional entities.	OSR-8	8-1-1		Planning
Require an analysis of potential mitigation measures (or traffic monitoring measures) to address identified existing or potential future impacts.	TR-1	1-1-1		Planning
Implement guidelines for traffic impact studies for new developments or redevelopments that include reasonable and clear mitigation commitments from development projects.	TR-1	1-1-2		Planning

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Require all projects with a transportation component to include a Transportation Demand Management (TDM) Plan aimed at identifying TDM strategies that discourage the use of single-occupancy vehicles and promote principles of community livability.	TR-1	1-1-3		Planning
Require new developments to consolidate curb cuts and incorporate intersection/roadway safety improvements into mitigation measures.	TR-1	1-1-4		Planning
Future developments in South Hadley should increase the connectivity of the transportation network for all users.	TR-1	1-1-6		Planning
Limit the creation of dead-end streets (such as cul-de-sacs).	TR-1	1-1-7		Planning
Require development and redevelopment to incorporate strategies that promote long-range transportation network connectivity.	TR-1	1-2-1		Planning
Review the available right-of-way on side streets and investigate opportunities to connect adjacent neighborhoods to major corridors with adequate pedestrian and bicycle facilities.	TR-2	2-1-1		Planning
Review the overall transportation network and identify locations to increase connectivity and circulation.	TR-2	2-1-2		Planning
Interconnect adjoining neighborhoods without disrupting the neighborhood fabric.	TR-2	2-1-3		Planning
Require new developments to consolidate curb cuts and incorporate intersection/roadway safety improvements into mitigation measures.	Tr-2	2-2-5		Planning
Review the available right-of-way on side streets and investigate opportunities to connect adjacent neighborhoods to major corridors with adequate pedestrian and bicycle facilities.	Tr-3	3-2-1		Planning
Interconnect adjoining neighborhoods without disrupting the neighborhood fabric.	Tr-3	3-2-2		Planning
Identify priority routes for development of a streetscape enhancement program.	Tr-3	3-2-4		Planning
Relocate the Library to a location within the Falls area, possibly the Riverfront area.	ED-1	1-1-6		Pub. Library Board
Move forward with plans to renovate and expand the Public Library, or build a new one.	MSF-3	3-2-2		Pub. Library Board
Ensure/evaluate the potential to maintain a location in South Hadley Falls, where the Library's location has historical ties and important community benefits. Ensure that any chosen location is well-served by public transportation so that all residents can continue to enjoy access to library services.	MSF-3	3-2-3		Pub. Library Board
Identify and implement ways to link the Ledges Golf Course to other portions of South Hadley through a bicycle or trail network.	ED-4	4-1-2		Recreation Comm
As a priority action item in this Plan, document and map the presence of, and opportunities for, public access along the riverfront.	NR-2	2-4-2	✓	Recreation Comm
Develop a coordinated vision for meeting South Hadley's community recreation needs that is consistent with the plan principles of sustainability, communications, and leading by example.	OSR-1	1-3-1		Recreation Comm
Create 'pocket park' facilities within the heavily developed neighborhoods.	OSR-1	1-3-3		Recreation Comm
Coordinate with Mount Holyoke College to identify additional facilities available for public use or rental.	OSR-1	1-3-4		Recreation Comm

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Initiate planning for a year-round multi-purpose community/recreation center in collaboration with other local agencies.	OSR-1	1-4-1		Recreation Comm
Based on recreation surveys and open space/park plans and vision, evaluate the need and best locations for additional athletic fields, tennis courts, and an indoor pool.	OSR-1	1-4-2		Recreation Comm
Evaluate and identify new or expanded access opportunities.	OSR-5	5-1-1		Recreation Comm
Provide information on access and availability of boat launches and access points that are suitable for public use.	OSR-5	5-1-2		Recreation Comm
Increase safety of these facilities by properly maintaining water safety signage and lighting.	OSR-5	5-1-3		Recreation Comm
Develop a curriculum for education and outreach in South Hadley's school system through a local history unit.	CHR-2	2-1-2		School Comm.
In the school facility planning process, ensure that South Hadley has an advocate or responsible party to ensure sufficient follow up, and that the application is closely tracked in the State process.	MSF-3	3-3-2		School Comm.
Integrate the natural resources inventory and assessment into the community's schools (public and private) as a tool for teaching about the role of the natural environment.	NR-5	5-2-3		School Comm.
Develop an educational program about habitat and presence of South Hadley's Rare Species (Threatened and Endangered Species and Species of Special Concern) which also informs as to how these animals relate to the Town's natural resources and conservation efforts.	NR-5	5-2-4		School Comm.
Prioritize the creation of new, and improvements to existing, sidewalks that encourage walking to schools.	Tr-3	3-1-2		School Comm.
Adopt a local historic district bylaw with standards.	CHR-1	1-1-6		Selectboard
Implement the recommendations of the agriculture commission.	CHR-1	1-3-2		Selectboard
Gain status as a Certified Local Government (CLG).	CHR-3	3-1-3		Selectboard
Continue to participate actively in negotiations regarding the future of the Texon property.	ED-1	1-2-2		Selectboard
As a priority action item, begin to work through multiple avenues to spur relocation of the Massachusetts Department of Transportation highway garage to a suitable location outside the core economic development area, and to enable redevelopment of this important site with a beneficial commercial or mixed-use project that supports South Hadley's goals and needs.	ED-2	2-2-3	✓	Selectboard
Develop and implement a SHELD – Town of South Hadley Municipal Services Fiber Optic Network Plan that serves the needs of SHELD (e.g. fiber optic based electrical monitoring and controlling), the Town's growing information systems bandwidth needs, and the School Department's growing educational information bandwidth needs.	ED-5	5-1-1		Selectboard

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Develop and implement a SHELD – Town of South Hadley Business Fiber Optic Network Plan that serves the needs of SHELD (e.g. fiber optic based electrical monitoring and controlling), and existing or potential businesses' high bandwidth requirements for high speed data communications, high speed internet access, telecommunications, and cable television services.	ED-5	5-1-2		Selectboard
Develop and implement a SHELD – Town of South Hadley Residence Fiber Optic Network Plan that serves the needs of SHELD (e.g. fiber optic based electrical monitoring and controlling), and could provide residences with fiber for high speed data communications, high speed internet access, telecommunications, and cable television services.	ED-5	5-1-3		Selectboard
Establish and adequately fund an Economic Development professional job position to implement the comprehensive economic development strategy and direction of the Economic Development Committee focused on retaining existing businesses and assisting the expansion and development of local businesses while actively recruiting new businesses – within the town's shared vision as provided in this Plan.	ED-8	8-1-2		Selectboard
Assign tax title properties to the Municipal Housing Trust for use in developing diverse housing opportunities.	H-3	3-2-4		Selectboard
Assign all tax title properties which are deemed unusable for municipal needs, to the Municipal Housing Trust for either rehabilitation, development, or disposition with all proceeds from disposition being used by the Trust to further affordable housing initiatives.	H-4	4-1-3		Selectboard
Expand the composition of boards, committees, and commissions involved in the development review and design review processes to include the Historical Commission.	LUCD-2	2-4-8		Selectboard
The appointing authorities should consider the development and adoption of the vision statements in their evaluation of the members of the department, board, or committee/commission.	LUCD-3	3-1-1		Selectboard
Develop project plans proactively to implement the long-term Capital Plans.	MSF-1	1-1-2		Selectboard
Collaborate with regional agencies, community organizations, and other municipalities to achieve common community objectives.	MSF-1	1-1-3		Selectboard
Develop long-term strategic visions for each department, board, and commission.	MSF-1	1-1-4		Selectboard
Use "Full Cost Accounting" principles and procedures as a compliment to municipal budgeting, examining social and environmental costs in addition to monetary cost.	MSF-1	1-1-5		Selectboard
Undertake a comprehensive analysis of all municipal facilities.	MSF-3	3-1-1		Selectboard
Develop a unified management strategy for maintenance and repair of all town buildings, landscapes, and common areas, incorporating the goals of this Chapter.	MSF-3	3-1-2		Selectboard
Establish a central entity for facilities management to implement the unified management strategy.	MSF-3	3-1-3		Selectboard
Continue to evaluate, monitor, and consider the appropriateness of a merger of the two Fire Districts.	MSF-4	4-1-1		Selectboard

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Continue upgrading public safety communications systems to provide consistent, reliable two-way communications and emergency notification systems.	MSF-4	4-2-1		Selectboard
Continue upgrading public emergency notification system.	MSF-4	4-2-2		Selectboard
Provide mobile access to webbased GIS system.	MSF-4	4-2-3		Selectboard
Work with neighboring communities to address regional infrastructure and waste management needs.	MSF-4	4-3-4		Selectboard
Work with SHELD to explore ways to maximize the benefits of its fiber optic network, initially to the Town and School facilities, and long-term through the examination of SHELD's charter and ability to serve and support non-public uses.	MSF-4	4-4-1		Selectboard
Improve communication between SHELD and Town government regarding the status of the fiber optic system.	MSF-4	4-4-2	✓	Selectboard
Develop resources to provide a cost effective fiber optic system.	MSF-4	4-4-4		Selectboard
As part of each municipal department's core priorities and responsibilities, ensure that there is a staff person or team directly responsible and accountable for updating the municipal website's content, keeping the site current.	MSF-5	5-1-4		Selectboard
The Town should work to increase information sharing and partnerships with Mount Holyoke College, the Five College network, and other regional universities and organizations to improve service delivery and information exchange in all areas of community services.	MSF-5	5-2-2		Selectboard
Investigate the feasibility of increasing the enforcement of and fines associated with littering, polluting and inappropriately disposing of waste.	NR-4	4-3-2		Selectboard
Appoint an open space committee or other integrated commission to support overall land management within South Hadley and to provide an effective liaison with a sustainability committee or task force.	OSR-1	1-1-1		Selectboard
Establish a tree planting program for public rights of way and land.	OSR-1	1-2-1		Selectboard
Establish a full-time, professional Tree Warden position.	OSR-1	1-2-5		Selectboard
Set measurable goals and investment targets for improving all parks and recreation areas, and improving overall management of recreational facilities.	OSR-6	6-1-1		Selectboard
In conjunction with a strong public management program, explore ways to add volunteer efforts to support park and open space maintenance and stewardship, such as fundraising, gardening and maintenance, and education and outreach projects.	OSR-6	6-1-2		Selectboard
Municipal oversight and coordination of planning, maintenance, volunteer work, and expansion efforts for all recreation facilities and activities currently managed by the DPW, Recreation Commission, and other entities.	OSR-6	6-1-5		Selectboard
Create a communications committee of knowledgeable community members to provide expertise and guidance and to share, aggregate, and deliver information to the public.	OSR-7	7-1-5		Selectboard

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Set up liaison activities with neighboring communities and community institutions/organizations.	OSR-8	8-1-2		Selectboard
Continually assess the existing transportation network to identify deficiencies and potential opportunities for its enhancement.	TR-1	1-2-2		Selectboard
Establish an on-going transportation improvement process that identifies short-term, middle-term, and long-term solutions to issues.	TR-1	1-2-3		Selectboard
Develop and implement an ongoing Capital Improvement Program for enhancing the transportation infrastructure.	TR-1	1-2-4		Selectboard
Evaluate and implement effective means for improving Alvard Street to accommodate multimodal users.	TR-1	1-2-5		Selectboard
Explore the possibility of an internal transit loop serving population centers, schools, businesses, and other key destinations.	TR-1	1-3-3		Selectboard
Expand public transportation services both within South Hadley (particularly along major corridors as congestion mitigation measures) and connecting the Town with the rest of the region.	TR-2	2-2-1		Selectboard
Explore with the PVTA and the Five Colleges the continuation of the Five College bus loop throughout the calendar year to provide a consistent commuting option.	Tr-2	2-2-2		Selectboard
Aggressively and vocally support the regional initiative to expand passenger rail service along the I-91 corridor.	Tr-2	2-2-6		Selectboard
As part of the ongoing planning process, establish a committee to advocate for and explore opportunities for improved facilities to enhance the current network.	Tr-3	3-1-5		Selectboard
Work with the Pioneer Valley Planning Commission (PVPC) and neighboring communities to enhance and expand the regional network of bicycle-safe routes.	Tr-3	3-1-6		Selectboard
Preserve Alvard Street as a local rural roadway by enforcing lower vehicle speeds and looking for opportunities to provide pedestrian accommodations.	Tr-3	3-2-5		Selectboard
Coordinate the fiber optic system development with residential/commercial development projects.	MSF-4	4-4-3		SHELD
Incorporate sustainability strategies and measures into South Hadley's land use, transportation and economic development process.	ED-3	3-1-1		Sustainability Comm.
Use LEED or other 'green building' standards as guidelines for further development, bearing in mind the inter-play of different codes and requirements for redevelopment in South Hadley.	ED-3	3-1-2		Sustainability Comm.
Encourage use of LEED or other comparable green building standards for new residential development.	H-5	5-2-5		Sustainability Comm.
Make sustainability principles part of standard procurement procedures.	MSF-1	1-1-7		Sustainability Comm.
Incorporate LEED or other comparable green building standards into all municipal building projects.	MSF-1	1-1-8		Sustainability Comm.
Adopt regulations that encourage the use of LEED or other comparable green building standards for new construction.	MSF-1	1-1-9		Sustainability Comm.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Develop and present to the Selectboard a resolution on becoming a sustainable community, for potential formal adoption at Town Meeting.	MSF-2	2-1-2		Sustainability Comm.
As a priority recommendation of this Plan, establish/designate a sustainability champion.	MSF-2	2-2-1		Sustainability Comm.
Involve staff and officials from all departments in developing a sustainability plan, with plan implementation, and subsequent training on its recommendations.	MSF-2	2-2-2		Sustainability Comm.
Adopt a set of sustainability principles, including but not limited to energy and water conservation, green building materials, use of alternative energy sources, and minimizing waste.	MSF-2	2-2-3		Sustainability Comm.
Review and evaluate the Town's current bylaws and policies for sustainability issues such as water, energy, materials, and waste, and identify steps to improve or amend these over time.	MSF-2	2-2-4	✓	Sustainability Comm.
Amend Town bylaws and policies to reflect the review/evaluation of sustainability issues.	MSF-2	2-2-5		Sustainability Comm.
Develop strategies to promote reduced consumption, such as a light bulb swap or the use of 'smart meters', reduced flow fixtures, reduced roadway asphalt.	MSF-2	2-3-1		Sustainability Comm.
Inventory the energy efficiency and sustainability initiatives completed by the Pioneer Valley Planning Commission, SHELD and others, and communicate the results to the town.	MSF-2	2-3-2		Sustainability Comm.
Implement innovative projects that increase public awareness and support municipal leadership on sustainability issues.	MSF-2	2-3-3		Sustainability Comm.
Evaluate Town standards and requirements and recommend changes to promote energy efficiency and reduce energy demand.	MSF-3	3-1-4		Sustainability Comm.
Assess options for alternative and renewable energy sources to be used within existing and new buildings and infrastructure.	MSF-3	3-1-5		Sustainability Comm.
In new public building and renovation plans require meeting LEED or other green building standards.	MSF-3	3-2-1		Sustainability Comm.
In planning for a new elementary school, require meeting LEED or other green building standards.	MSF-3	3-3-1		Sustainability Comm.
Utilize available resources (such as, state and federal programs) to establish appropriate evaluation standards.	NR-1	1-2-1		Sustainability Comm.
Evaluate environmental data to identify environmental issues and possible mitigation/resolution strategies.	NR-1	1-2-2		Sustainability Comm.
Develop a 5-year plan for environmental improvement and long-term sustainability using established standards.	NR-1	1-2-3		Sustainability Comm.
Use environmental quality indices to support enhanced recreation opportunities and economic development.	NR-1	1-2-4		Sustainability Comm.
Evaluate municipal water resources protection practices and recommend areas for improvement.	NR-4	4-3-1		Sustainability Comm.
Participate in State or local programs that encourage the use of public transportation, ridesharing, or other transportation options such as <i>Mass Rides</i> .	Tr-2	2-2-3		Sustainability Comm.
Create a promotional public education campaign that raises awareness about the benefits of utilizing public transportation, walking and bicycling.	Tr-2	2-2-4		Sustainability Comm.

SOUTH HADLEY COMPREHENSIVE PLAN
IMPLEMENTATION MATRIX

Recommended Action	Chapter-Goal	Goal or Land Use Objective	Priority Action	Principal Coordinating Responsibility
Study incentives for creation of commercial infrastructure (such as recharging stations, hydrogen fueling stations, etc.) necessary for support of new alternative powered vehicles.	Tr-2	2-3-1		Sustainability Comm.
Work with the Selectboard and economic development agencies to consider when and whether to use public methods to assemble properties into development blocks.	ED-1	1-3-5		Town Administrator
Formalize the existing Development Review Team (DRT) with a clearly defined role in the design review process and the broader development review processes used by the various Town boards and committees.	LUCD-2	2-4-7		Town Administrator
Train municipal employees on public communication skills and strategies.	MSF-5	5-1-1		Town Administrator
Provide information on technology options to the public as part of budgeting and planning.	MSF-5	5-1-2		Town Administrator
Evaluate the potential for new technology to improve service delivery and efficiency.	MSF-5	5-1-3	✓	Town Administrator
Continually evaluate the website's content, architecture and Internet Service Provider (ISP) with a focus on how the site and the information are providing customer service, public participation, and efficient service delivery.	MSF-5	5-1-5		Town Administrator
Continue to increase the amount and quality of information (including employment, volunteer, contract, and other opportunities) provided through the website, public notices, Channel 15, and other methods.	MSF-5	5-1-6		Town Administrator
Ensure that bylaws, services, and regulations can be easily accessed on the website.	MSF-5	5-1-7		Town Administrator
As appropriate, use Town information resources such as the website to raise local awareness of community recreation, civic, and service resources.	MSF-5	5-2-1		Town Administrator
Improve information delivery and customer service on recreation and open space resources by "cross-training" town hall staff on recreation and open space planning, maintenance, and resources.	OSR-7	7-1-3		Town Administrator
Identify broadly knowledgeable "gatekeepers" who have a marketing and information mindset who can field inquiries, assess information needs, make connections across departments, and collect information for the town's website and other information delivery vehicles.	OSR-7	7-1-4		Town Administrator
Establish a tree restoration program throughout South Hadley, focusing on the importance of tree plantings to scenic landscapes and rural roadways.	CHR-1	1-2-4		Tree Warden
Adopt a native landscaping and tree planting program throughout the Town.	NR-4	4-3-3		Tree Warden
Inventory and map Heritage Trees.	OSR-1	1-2-2		Tree Warden
Seek to condition new Comprehensive Permit projects on affordability provisions which run in perpetuity or provide for the Town to have the right to purchase such units upon the expiration of the affordability protections.	H-4	4-3-2		Zoning Board of App